



VoIP-PRO 3©

Account Management and Billing Software for
RADIUS VoIP Gateways and Asterisk Servers

Prepaid Postpaid Wholesale and Transit

VoIP-PRO is authentication, authorization and accounting (AAA) software designed specifically for service providers. Developed by ISPhone – one of the world’s first VoIP networks – VoIP-PRO runs on a rock-solid Linux environment and costs less than other products on the market. And VoIP-PRO allows redundancy and quick recovery.

VoIP-PRO supports a virtually infinite number of agents and subagents, so it can be used in even the most demanding multi-level marketing environment. VoIP-PRO supports both prepaid and postpaid billing. VoIP-PRO can also be used by wholesale providers who terminate VoIP calls for other providers. And VoIP-PRO supports Asterisk servers as well as Cisco, and Quintum, and other RADIUS-based gateways.

Overview: VoIP-PRO incorporates proprietary customer care, rating, billing, and invoicing features that enable you to:

- Set up and manage prepaid and postpaid accounts
- Set start date, end date, rate plans, credit limits, and contact information
- Generate batches of accounts and export account details for card printing
- Manage the accounts for originating gateways that use your gateways for termination
- Authenticate using ANI or PINs
- Play custom IVRs
- Manage a variety of rate plans and tailor those plans to meet specific market opportunities
- Import and export rate tables
- Offer an unlimited number of rate plans
- Block destination numbers
- Collect connection fees and administrative charges, including “bong” charges, per minute surcharges, and minute values
- Offer different rates charged by different calling plans; e.g., ANI or DNIS
- Generate and print invoices

- Manage payment data when you receive customer payments
- Suspend services globally

Call Detail Records (CDRs): VoIP-PRO receives CDRs from the VoIP gateways, which you can use to generate invoice-ready CDRs. The CDRs include the following fields: Account Number, Called Number, Originating Gateway, Terminating Gateway, Destination Country/City/State, Start Date, Start Time, Duration, Rate, and Charge.

Web Interface: VoIP-PRO's Web interface allows you to perform functions including:

- View Account Information
- View Active Calls
- View Customer Statement
- View Customer Monthly Summary
- Customer Accessible Account Statement
- Adjust Account Balance
- Create and Manage PIN Accounts
- Edit Batch of Accounts
- Download a Batch of Accounts
- Manage ANI Accounts
- List ANI Accounts
- Create ANI Account
- Edit ANI Accounts
- Add, Edit or Delete Rate Plan
- Upload and Edit Rate Plan Coverage Areas
- Add and Manage Web Accounts
- Network Functions
- Network Usage
- Web Site Functions
- Edit Company Settings
- Feature and Change History

Installation: The VoIP-PRO server is a standard server that is installed on your LAN. Gateways or Asterisk servers may be located on your LAN or WAN. We will help you specify the equipment required to meet your specific needs.

Licensing: VoIP-PRO is licensed on a concurrent call basis, which makes it affordable whether you have 2 or 500 ports.

For More Information, write us at info@isphone.net